

The core principle of DOUKAS SA, as well as the philosophy of its staff, is to provide services & products that meet the requirements of its customers, the specifications it has established as well as the corresponding regulatory and legislative requirements.

The continuous improvement of quality in all activities and by all employees is the company's commitment and is considered an integral part of its business planning.

The company's primary objective is to develop and promote a diverse range of products and services in the field of metal constructions, with a focus on offering a comprehensive selection of both standard and innovative items, providing efficient after-sales service and technical support, fostering continuous improvement in working conditions, and contributing to societal well-being.

To achieve the above, the company's management:

- Manages business risks with responsibility and insight to ensure its survival and long-term course.
- Uses modern equipment to systematically monitor and evaluate its proper operation
- Operates efficiently & effectively
- Develops the motivation and skills of its staff, through continuous training, in all areas of the company
- Is trained in technological developments
- Monitors and systematically controls all phases of the production and commercial process
- Sets strict safety measures for the health and safety of its employees
- Prioritizes prevention, to minimize the possibility of non-compliance with quality requirements
- Ensures that its activities have a minimal impact on the environment
- Sets quality goals and monitors their achievement
- Ensures adequate resources for quality management
- Participates in social responsibility programs with the aim of raising awareness on important issues concerning the environment, education, art and social contribution.

By embracing the principle of continuous improvement, DOUKAS SA values and rewards both teamwork and individual effort, invests in its people, and maintains respect for its stakeholders and the social environment in which it operates.